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This report sets out the annual 2018/19 outturns for a headline group of indicators collected by the Council. For indicators where targets were applied for 2018/19, the outturn is traffic lighted according to whether it was on or exceeded target, or by the extent to which the target was missed. The indicator set aims to help enable performance monitoring and the holding to account of the services delivered by the Council and its partners, and to assess the extent to which the strategic objectives of the organisation are being met. Where historical data for years before 2018/19 is available, this is given, with grey cells depicting periods where indicators were not collected. For a limited number of indicators, outturns for 2018/19 have yet to be published, and will be added to this report when they become available.

Code	Short Name	2016/17	2017/18	2018/19			Annual Target 2018/19
		Value	Value	Value	Status	Short Trend	
Adult Health and Wellbeing							
CACH A ASCOF 1d	Carer reported quality of life	6.9%	Survey not conducted	6.9%			Data Only
CACH A ASCOF 2b	% of older people who are still at home 91 days after discharge from hospital into reablement / rehabilitation services	86.6%	90.6%	90.7%			91.3%
FCR RB BHN 007	Number of households living in temporary accommodation (ex NI 156)	2,900	2,867	3,133			Data Only

Code	Short Name	2016/17	2017/18	2018/19			Annual Target 2018/19
		Value	Value	Value	Status	Short Trend	
Children and Young People							
CACH CSC 005	Stability of placements of looked after children: number of moves - % with 3 or more placements (ex NI 62)	18.0%	11.0%	Available in July 2019			13.0%
CACH CSC 006	Stability of placements of looked after children: length of	69.0%	62.0%	Available in July 2019			60.0%



Code	Short Name	2016/17	2017/18	2018/19			Annual Target 2018/19
		Value	Value	Value	Status	Short Trend	
	placement (ex NI 63)						
CACH CSC 008	Percentage of children becoming the subject of Child Protection Plan for a second or subsequent time (ex NI 65)	16.0%	13.6%	Available in July 2019			14.0%
CACH LT 001	Rate of permanent exclusions from school	0.09%	0.08%	0.13%	 -see note below		0.07%
<p><b>Note:</b> Percentage figure relates to academic year 2016/17 (all phases).  Rising exclusion rates are seen at national level, this does not relate specifically to Hackney.  It should be borne in mind that whilst the Learning Trust is proactive in challenging schools to reduce exclusions, revise whole school behaviour management system and encourage governance that also questions exclusions, the Learning Trust cannot exercise control over this measure.  In response to Exclusion rates, the Director of Education has convened an Exclusions Steering Group, and an Exclusions Executive Board, to have oversight across both the Learning Trust and Children and Young People Services of the ongoing strategy to work with Hackney Schools to reduce exclusions, and address the behaviour that leads to Exclusions.  Underpinning this work is a new Action Plan which will shortly be finalised. Key messages have already been shared at the Head Teachers termly briefing and will also be taken to the Directors termly briefing for Governors.  It should also be borne in mind that Statistical First Releases do not identify the fact that there is no parity in practice within each Local Authority, and no consistency in terms of how Exclusions and associated data are managed. Other Local Authorities will face similar issues but due to different management and reporting systems, will not submit any exclusions data.</p>							
CACH LT 047	% of pupils achieving English and maths GCSE (9-4 pass)			67.60 %		N/A	Data Only
CACH YH 005	Young offenders' engagement in suitable education, training and employment (ETE) (ex NI 45)	77.0%	75.0%	71.0%	 -see note below		80.0%
<p><b>Note:</b> The cohort has reduced in size and the Youth Justice Board counting and reporting rule for the cohort has also changed. We now measure the ETE attendance of those children and young people on post court orders (Referral orders, Youth Rehabilitation Orders or Detention and Training Licences).  The cohort reported on is now older (majority year 12 or 13), has more previous offences and poorer educational engagement histories.  As a result, the ambitious target of full time engagement in training or education has become harder to achieve with this cohort.</p>							
CACH YH 006	First time entrants to the Youth Justice System aged 10-17 (ex NI 111)	114	111	86			110





Code	Short Name	2016/17	2017/18	2018/19			Annual Target 2018/19
		Value	Value	Value	Status	Short Trend	
<b>Environmental Sustainability</b>							
NH PR EO 050	% commercial waste recycled	22.9%	23.3%	22.7%			22.5%
NH PR SC 102	Children travelling to school – mode of transport usually used (car) (ex NI 198a)	8.77%	8.72%	10.15%			Data Only
NH PR WS 045a	Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Litter (ex NI 195a)	2.50%	1.88%	2.50%	 -see note below		1.50%
<p><b>Note:</b> This indicator for litter, whilst still showing a very high level of performance, has dropped slightly. There have been no significant changes to the way in which the cleansing service is being delivered and with such a small drop in performance, it is very difficult to pinpoint precisely what has led to this. We have had problems with the waste fleet, particularly cleansing vehicles, which are being addressed, however, the situation is unlikely to improve until new vehicles on order are delivered in 2020.</p>							
NH PR WS 045b	Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Detritus (ex NI 195b)	2.45%	2.71%	5.26%	 -see note below		2.50%
<p><b>Note:</b> As above, however we have had specific issues with our fleet of mechanical sweepers, many of which have been off the road due to the failure of the maintenance contractor to carry out repairs in a timely manner. The situation will not improve until new vehicles are delivered in 2020 and the service delivery returns to normal. At the moment there are regular interruptions with this part of the service due to having to operate it without a full complement of specialist vehicles</p>							
NH PR WS 045c	Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Graffiti (ex NI 195c)	2.76%	.21%	3.23%	 -see note below		2.00%
<p><b>Note:</b> The level of resources used to deal with graffiti and flyposting have not changed from last year and our approach is the same. The amount of graffiti and fly posting is though increasing particularly around the border with neighbouring boroughs, with the Tower Hamlets border being the worst.</p>							
NH PR WS 045d	Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Fly-posting (ex NI 195d)	0.57%	2.29%	3.13%	 -see note below		2.00%
<p><b>Note:</b> The level graffiti and flyposting have not changed from last year and our approach is the same. The amount of graffiti and fly posting is though increasing particularly around the border with neighbouring boroughs, with the Tower Hamlets border being the worst. Again tackling graffiti and fly posting depends on a joint approach of removal and enforcement action and considerable effort is being made to improve this coordination.</p>							




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		Value	Value	Value	Status	Short Trend	
NH PR WS 047	Residual household waste per household (ex NI 191)	572.2Kg	545.1Kg	521.9Kg			518.0Kg
NH PR WS 048	Percentage of household waste sent for reuse, recycling and composting (ex NI 192)	26.00%	27.40%	27.90%			28.00%

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		Value	Value	Value	Status	Short Trend	
Local Economy							
CE Employ 002	Paid Work – Clients moving into jobs (Includes Apprenticeship, Temporary jobs, Permanent jobs)			460		N/A	360
CE Employ 004	Apprentices on LBH Programme		198	153			Data Only
CE Employ 005	Hackney 100 Placements		10	33			Data Only
FCR FM 016	% of invoices paid within 30 days (ex BV8)	96.53%	97.75%	97.35%			95.00%
FCR RB BHN 002	Time taken to process Housing Benefit new claims and change events (ex NI 181) - reported as YTD figure	10.0 days	13.2 days	7.7 days			15.0 days
FCR RB REV 005	Percentage of non-domestic rates collected	96.40%	97.87%	95.50%			95.00%
NH H IM 005	Rent Arrears as a % of rent debit	3.21 %	3.52 %	3.68 %			3.40 %
NH H Voids 001	Average time taken to re-let local authority housing [all voids including major & minor voids]	64 days	70 days	59 days			62 days
NH PR PMS 003	Overall market occupancy rate	61.0%	63.0%	73.0%			70.0%
NH PR PRS 003	% of planning decision appeals dismissed	64.3%	71.0%	58.0%	-see note below		70.0%

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<p><b>Note:</b> The 2018/19 appeals performance was significantly affected by a large number of allowed appeals for telecommunication kiosks (incorporating illuminated advertisements as permitted development). In one batch, a single Planning Inspector allowed 11 out of 12 appeals, ruling against the Council's decision to refuse planning permission. It should be noted that Councils across London have raised concerns regarding the proliferation of these advertising focused kiosks and, in response, the Government has recently sought to reduce some permitted development rights for such proposals, meaning that separate advertising consent would be required.</p> <p>Senior Officers review each appeal decision to ensure that the Council's original decision was sound, however, individual Planning Inspectors will have differences of opinions especially on more subjective matters, such as impact of residential extensions on the character of the area. For the appeals that were allowed, it was found that Officers had indeed correctly assessed the planning applications consistently in line with relevant planning policies and guidelines, but Planning Inspectors had ultimately disagreed with interpretation of guidance - largely included within the 2009 Residential Extensions Supplementary Planning Document (SPD). In light of this, the Council's new Local Plan (LP33) has significantly updated the Council's evidence base relating to characterisation, and will inform a new Residential Extensions SPD to be read alongside the new Plan. An in-depth analysis of appeal decisions in 2017/18 and 2018/19 will also be reported to Planning sub-committee in summer 2019.</p>							

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		Value	Value	Value	Status	Short Trend	
<b>Safer Communities</b>							
NH H ASB 003	% of residents satisfied with the landlord's handling of ASB cases	72.78%	52.69%	49.18%			50%

Status	
	The 2018/19 outturn for this indicator meets or exceeds target
	The 2018/19 outturn for this indicator is below target, but by less than 10%
	The 2018/19 outturn for this indicator is 10% or more below target
	Indicator is a data only measure with no target set

<b>Direction of Travel</b>	
	Performance is better or the outcome is more positive for 2018/19 than 2017/18
	Performance or the outcome is the same for 2018/19 than 2017/18
	Performance is worse or the outcome is less positive for 2018/19 than 2017/18