

ENVIRONMENTAL ENFORCEMENT – ANNUAL PERFORMANCE REPORT 2018/19**CORPORATE COMMITTEE
MEETING DATES 2019/20****11th September 2019****CLASSIFICATION:****Open****If exempt, the reason will be listed in the
main body of this report.****WARD(S) AFFECTED****All Wards****GROUP DIRECTOR****Kim Wright, Neighbourhood and Housing**

1. INTRODUCTION AND PURPOSE

- 1.1 This report sets out the annual performance report across the environmental enforcement remit for the 2018/19 financial year.
- 1.2 Corporate Committee have requested annual reports on the development of the Council's response to environmental enforcement.
- 1.3 The report sets out the key areas relating to environmental enforcement, the management arrangements and resources that have been allocated for this work by the local authority together with the key targets.
- 1.4 In fulfilling its duties, the service provides support to individuals, communities and businesses in the borough.
- 1.5 The enforcement service in Hackney continues to take a holistic approach to environmental enforcement that looks at issues such as littering and fly tipping together, so that the most appropriate action under relevant legislation can be taken based upon the circumstances of the particular case. The service has brought together a wide range of enforcement services providing greater resilience and ability for specialists to collaborate and cases to be prioritised.

2. RECOMMENDATION(S)

- 2.1 The Corporate Committee is recommended to:**

Note the annual performance report for the service.

3. REASONS FOR DECISION

- 3.1 This report which is for noting, adheres to the requirement previously agreed by Regulatory Committee to report annually on Environmental Enforcement.

4. BACKGROUND

- 4.01 Environmental enforcement is undertaken by the Enforcement Service which was established in May 2017 as part of the Community Safety, Enforcement and Business Regulation Service.
- 4.02 The Service is split into two Teams North and South each headed by a Team Leader. Each Team comprises of five ward based Principal Officers (non-uniformed), one Principal Waste Enforcement Officer dealing with unregulated and commercial waste, two Technical Support Investigation Officers fourteen uniformed Enforcement Officers and two apprentices.
- 4.03 The ward based Principal Officer service deals with a variety of complex cases and casework including eliminating through enforcement activity ingrained ASB, repeated larger scale fly tipping activity and complex domestic noise complaints. Most of this type of complex activity will be delivered in close co-operation with a variety of other services namely the Police, Community

Safety, Housing, Environmental Protection Service and Adult and Child Safeguarding. Principal Officers are Ward based and act as single points of contact for their Ward areas.

- 4.04 The uniformed service has no formal limits other than those imposed by legislation and by its own resources. The main objective of the service is to provide a highly visible protective and proactive service that can be deployed easily and quickly according to need. Naturally this is constrained by law on employment and particularly on health and safety. For example it cannot respond directly to those activities concerning crime more usually dealt with by the Police e.g. stabbings, drug dealing etc, although it may have a supportive role.
- 4.05 The Service partially supports itself through its own enforcement activities in preventing and tackling ASB, Highways obstructions including A-Boards, waste and other nuisance type issues that occur on the Borough's public spaces and streets. This is usually determined as a tool for behaviour change, where they can have considerable impact on the casual disposal of litter on the Boroughs streets.
- 4.06 The Enforcement Officer interactions will usually be for one-off offences and are dealt with at the time of the offence. More complex and ingrained activity is passed to the relevant ward based Principal Officer. The Enforcement Officers are also tasked on a daily and weekly basis to prevent and investigate instances of nuisance and ASB on the Borough's streets and Estates. One of the key indicators on this is the administration of Fixed Penalty Notices and other types of enforcement tools such as formal cautions and prosecutions.
- 4.07 Given the above, both elements of the service work through a close proactive and reactive intelligence based tasking processes, which are continually adjusted to ensure that resources are directed and managed to the best most efficient effect. Consequently they work very closely with the Intelligence Hub and the other statutory services in and throughout the Council and in particular Environmental Services.
- 4.08 During 2018/19 it was recognised that the service needed to enhance its enforcement activities in regards of a more proactive approach to the enforcement of unregulated waste. Toward this end a programmed approach was implemented which includes checking trade waste agreements with businesses as well as concentrated and visible enforcement activities in a focused way. These programmed activities now occur on a weekly basis either on a Thursday or Friday afternoon/evening and are worked with uniformed and Principal Enforcement Officers alongside staff from Waste Operations. Enforcement processes are in line with the enforcement policy but it is recognised that a lower tolerance particularly on fly tipping is required. Waste enforcement operations are now on an expanded and more proactive footing.

4.1 Policy Context

4.1.1 Any enforcement action that is undertaken by Enforcement Officers is in accordance with the Enforcement Service Delivery Plan and the Plan for 2018/19 was approved by Corporate Committee on 10th July 2019.

4.1.2 Officers also need to ensure that service should ensure that it acts in accordance with the Council's revised Enforcement Policy which was approved by Cabinet on 21st January 2019, together with any other relevant legislation and the Regulators Code, Crown Prosecution Service Guidelines and Equality Act 2010.

4.2 Service Highlights

The following sections provides detail on work undertaken against our wider outcomes.

A-Boards

4.2.1 The A-board policy which was implemented in 2013/14 is continuously being enforced by Enforcement Officers. There are high levels of compliance with the policy once businesses become aware of the Councils approach to dealing with A-boards. There still remains a challenge with new businesses often displaying A-boards but once notified they fall into compliance. Officers are still proactive in identifying A-boards and taking relevant action. We also received referrals from members of the public where they have also seen A-boards as they are aware of this offence due to the publicity and information being published about A-boards.

4.2.2 Transport for London (TFL) is responsible for the red route areas throughout Hackney and have uniformed officers who visit periodically and take action where required in line with their policy which mirrors the process we currently have in place in Hackney. We generally have a good working relationship with TFL where cases referred or identified by Hackney are actioned and feedback is provided. However we are aware that some further work is required regarding timely action being taken by TFL when requested by the Council, so that actions and enforcement work across the borough are consistent.

Unregulated Waste

4.2.3 The main objective of the unregulated waste programme is to deliver behaviour change amongst residents and businesses so that the local environment would benefit from improved compliance with waste management processes. This principle was embedded in each operational objective delivered within the programme in relation to environmental enforcement to identify non-compliant residents and businesses, take appropriate action and change behaviours.

4.2.4 Specific streams of the project targeted the main roads which had amongst the highest volume of unregulated waste, namely the A10 (Kingsland Road

through to Stamford Hill), Shoreditch, Stoke Newington High Street, Broadway Market and Chatsworth Road. The programme has produced a reduction in unregulated waste through direct enforcement; changes to contracts (both private and Hackney), new contracts where none were in place previously, positive behaviour change around placing out of waste in the right locations and during the correct time for collection (time bands in place). Positive changes have also been progressed through wider findings and changes to operational resources i.e. dedicated Waste Enforcement Officers with a focus on the night time economy and weekends with scheduled and robust monitoring and enforcement in key locations/areas of concern.

4.2.5 Enforcement Officers in the service are continuing to address the issue of unregulated waste by undertaking targeted patrols with staff from waste operations and will engage with businesses by speaking to the owner/manager of the business in the first instance and providing them with an advisory leaflet. If the business fails to comply with this informal approach then a second visit will be undertaken to ensure compliance when a warning letter is issued. Failure to comply with this request will result in formal action being undertaken.

4.2.6 Officers are undertaking visits with staff from Waste Operations during the day, evenings and at night in an effort to reduce the impact of unregulated waste. Two waste Enforcement Officers are embedded within the Waste Operations service at Millfields Depot.

Seamless Public Realm:

4.2.7 A number of enforcement actions have been carried out on Estates across Hackney. The Enforcement activities included a number of advisory notices under the Environmental Protection Act 1990 issued against offenders. Enforcement Officers will continue to work with the Housing to maintain and improve even further the general environmental quality of the estates across the borough.

4.2.8 Partnership working is effected via good working relationships with cross Council services. Enforcement service managers utilise partnership tasking to share intelligence to inform other services regarding protocols and best practice. This has included risk raising and best practice planning concerning effective relationships with the Police, particularly concerning resources and support in our Night Time Economy (NTE) areas. A continued relationship of strength and effectiveness with the Waste Operations Service has supported on going communications regarding waste issues and compliance across the borough.

4.3 Legislative Considerations:

4.3.1 The Regulators Code aims to improve the way regulation is delivered at the front line. It sets out a clear framework for transparent and accountable regulatory delivery and establishes clear principles for how local authorities should interact with those they are regulating. The Code is underpinned by the statutory principles of good regulation, which provide that regulatory

activities should be carried out in a way which is transparent, accountable, proportionate and consistent and should be targeted only at cases in which action is needed.

4.3.2 The service is transparent in relation to issuing Fixed Penalty Notices (FPNs), and the proportionality of use in relation to allowing representations to be made, describing how they can be made and in terms of spelling out the resolution process and the FPN process itself. The service further allows representations to be made where an FPN has been issued.

4.3.3 Where necessary, the service has reviewed operations and formal processes taking account of the Anti-Social Behaviour, Crime and Policing Act 2014. Litter Control Notices (section 92 and 93 of the Environmental Protection Act 1990) have been replaced with Community Protection Orders/Notices. Under this legislation the Councils existing Dog Control Orders (DCOs) transitioned into a Public Space Protection Orders (PSPO) on 20th October 2017. A new FPN became effective in May 2016 under section 33 of the Environmental Protection Act 1990 to enable more effective progression of fly-tipping offences with the fine set at £400 as opposed to £80 for littering under section 87/88 of the Act, with 12 FPNs issued in 2016/17, 29 in 2017/18 and 131 in 2018/19.

4.4 SERVICE PERFORMANCE

4.4.1 When the Team receives a request, Officers contact the person highlighting the issue (where possible) and advise them of the action that the Officer proposes to take. This invariably involves a visit to the site, an assessment of the issue and determination of the action to be taken. Subsequent to this the person may be contacted again for further information and/or updated on the action taken by the Officer.

4.4.2 This breakdown below represents all external service requests for initial contact with the customer/complainant and Highway obstructions account for 45% of service requests received followed by fly tipping 27.9% with littering accounting for 6.29% of requests received.

FY2018/19					
Public Service Requests	Q1	Q2	Q3	Q4	Total
Highway Obstruction - Enforcement	226	364	246	248	1084
Fly Tipping - Public Land - Enforcement	126	147	102	58	433
Fly Tipping - Private Land - Enforcement	106	59	34	37	236
Litter on Public Land - Enforcement	21	46	42	42	151
Graffiti - Enforcement	24	11	15	26	76
Litter on Private Land - Enforcement	13	16	13	16	58
Others	4	2	25	19	50
Animal Fouling - Enforcement	8	12	8	18	46
Neighbour Disputes	0	8	15	6	29
Illegal drugs - Presence of dealers	0	3	17	7	27
Street Trading - Enforcement	9	8	5	3	25

Illegal drugs - Presence of users	0	6	6	7	19
Groups of individuals congregating	0	5	7	6	18
Residential Duty of Care - Enforcement	5	1	3	7	16
Vehicle Over Highway - Enforcement	1	7	4	2	14
Rough Sleeping	0	0	5	6	11
Alcohol Related Disorder	0	2	6	3	11
Fly Posting - Enforcement	2	5	2	1	10
Overgrown Hedge - Enforcement	1	2	2	5	10
Other criminal behaviour not listed	0	0	7	3	10
Hate Crime	0	0	2	4	6
Vehicles for Repairs on Highway - Enforcement	1	3	0	1	5
Dog Control Orders (except fouling) - Enforcement	1	0	0	3	4
Trespass (inc camping) on public land	0	4	0	0	4
Vehicle related nuisance and inappropriate	0	0	0	3	3
Passive Begging	0	1	2	0	3
Uncontrolled or dangerous dogs	0	1	2	0	3
Intrusive Begging	0	1	1	1	3
Inappropriate use of fireworks	0	1	2	0	3
Urinating in public	0	0	2	0	2
Drunken behaviour	0	0	0	2	2
High Risk ASBAP	0	0	0	2	2
MISSING	0	0	0	2	2
Fly Tipping - Waste Operations	1	0	0	1	2
Damage to property or vehicles	0	0	1	1	2
Discarded needles /drug paraphernalia	0	0	2	0	2
Crack House	0	0	1	1	2
Throwing missiles	0	0	0	1	1
Outdoor Event	1	0	0	0	1
Trespass on private land	0	0	0	1	1
Littering - Waste Operations	1	0	0	0	1
Missed Commercial Collection	0	0	0	1	1
Cockroaches	0	0	1	0	1
Impeding access to communal areas	0	0	1	0	1
Arson	0	0	1	0	1
Verbal abuse	0	0	0	1	1
Soliciting	0	0	0	1	1
Aggressive Begging	0	0	1	0	1
Blocked Drain	1	0	0	0	1
Tasking	0	1	0	0	1
Hooliganism / loutish behaviour	0	0	1	0	1
Enforcement Projects	0	1	0	0	1
Indecent exposure	0	0	0	1	1
Grand Total	552	717	584	547	2400

4.4.5A comparison between external and internal service requests which were received in 2018/19 is detailed below:

FY2018/19 Service requests	Internal Total	Public Total	Borough total
Highway Obstruction	446	1084	1530
Fly Tipping - Public Land	132	433	565
Fly Tipping - Private Land	19	236	255
Litter on Public Land	79	151	230
Litter on Private Land	27	58	85
Graffiti	9	76	85
Animal Fouling	17	46	63
Others	7	50	57
Street Trading	8	25	33
Illegal drugs - Presence of dealers	4	27	31
Neighbour Disputes	1	29	30
Fly Posting	18	10	28
Residential Duty of Care	8	16	24
Groups of individuals congregating	5	18	23
Illegal drugs - Presence of users	2	19	21
Vehicle Over Highway	4	14	18
Rough Sleeping	2	11	13
Alcohol Related Disorder	1	11	12
Overgrown Hedge	2	10	12
Other criminal behaviour not listed	1	10	11
Crack House	5	2	7
Enforcement Projects	5	1	6
Dog Control Orders (except fouling)	2	4	6
Passive Begging	3	3	6
Hate Crime		6	6
Vehicle related nuisance	3	3	6
Vehicles for Repairs on Highway	1	5	6
Urinating in public	3	2	5
Drunken behaviour	2	2	4
Trespass (inc camping) on public land		4	4
Littering - Waste Operations	3	1	4
Uncontrolled or dangerous dogs		3	3
Intrusive Begging		3	3
Fly Tipping - Waste Operations	1	2	3
Inappropriate use of fireworks		3	3
MISSING	1	2	3
Discarded needles /drug paraphernalia		2	2
High Risk ASBAP		2	2
Outdoor Event	1	1	2

Hooliganism / loutish behaviour	1	1	2
Unauthorised BBQ	2		2
Damage to property or vehicles		2	2
Impeding access to communal areas	1	1	2
Aggressive Begging	1	1	2
Missed Commercial Collection		1	1
Groups or individuals making threats	1		1
Blocked Drain		1	1
Arson		1	1
Property Protection	1		1
Sexual acts in public places	1		1
Trespass on private land		1	1
Soliciting		1	1
Cockroaches		1	1
General Enquiry - Domestic Waste	1		1
Harassment	1		1
Tasking		1	1
acts of a sexual nature /sex trade	1		1
Throwing missiles		1	1
Verbal abuse		1	1
Indecent exposure		1	1
Grand Total	833	2400	3233

4.4.6 In relation to of how all services are received, a breakdown of how these are received is detailed below. The majority of requests are being received by e-mail and a total of 1739 and work is ongoing to automate the process for dealing with the highest volume of requests received (which is highway obstructions).

4.4.7 A service improvement which has been implemented, is the ability for any person issued with an FPN to pay it for it to be paid online, which has completely changed how this process is undertaken.

Service Requests 2018/19	Q1	Q2	Q3	Q4	Total
Internal	268	139	175	251	833
-		1	3		4
Enforcement Internal Referral	107	15	72	203	397
Enforcement Patrol	45	26	27	5	103
Enforcement Pro-active	59	70	38	26	193
Enforcement Reactive	4	8	13	1	26
Enforcement Waste Ops Notification	36	2	1		39
Event		1			1
External Intelligence		2			2
Letter	2	1	2	2	7
MISSING	2				2

Other	1	1			2
Parks Head Gardener		1			1
Service First E-Mail	1	2	11	7	21
Visit	2	2		3	7
Waste Ops Customer Request	1		1	1	3
Waste Ops Enforcement Notification	4	1	1		6
Waste Ops Officer Inspection	1			1	2
Waste Ops Pro-active	2		2		4
Website	1	6	4	2	13
Public	552	717	584	547	2400
E-mail	321	556	470	392	1739
Inspection				1	1
Love Clean Streets / Mobile	84	17	3	41	145
Service First Telephone	114	90	64	64	332
Service First Website	31	41	29	39	140
Telephone	2	13	18	10	43
Grand Total	820	856	759	798	3233

4.8 FORMAL NOTICES

4.8.1 Enforcement is undertaken in line with the nationally accepted Enforcement Concordat and the Regulators Code. This requires a balanced graduated approach through education and advice to more formal legal action including prosecution. Generally such an approach is effective in tackling enviro-crime however the service is careful to ensure that the type of enforcement action is proportionate to the seriousness of the offence.

4.8.2 The number of “formal notices” (part of the formal enforcement process) including advisory notices issued does not include the range of other actions undertaken to ensure compliance or if intended outcomes are achieved, such as education, verbal warnings, advisory letters, etc. Effective enforcement relies upon sound selection of an appropriate level of enforcement proportionate to the offence and circumstances, with the aim of achieving compliance and resolution of problems.

4.8.3 The number of formal notices served in 2018/19 represents an increase of 744 compared to 2017/18. This is due to a combination of productivity and the introduction of mobile technology.

4.8.4 A large proportion (31.6%) of enforcement actions have concerned volume crime issues regarding littering and urination and this is primarily related to work progressed in our two biggest commercial and NTE neighbourhoods of Shoreditch and Dalston. Highways enforcement such as skips, A-boards, graffiti and flyposting is the second most active area for formal action taking up 31% of our outturn. These actions are reflective of the services priority work and achievements throughout 2018/19 concerning unregulated waste, Highways Act enforcement and volume crimes

4.8.5 6% of actions taken are aligned to Waste Enforcement which includes commercial and residential waste enforcement and the tackling of unregulated waste and fly-tipping.

4.8.6 For the financial year 2018/19 the payment receipts for FPN's totalled £100,000 which is an increase of £41,000 in comparison to 2017/18.

4.8.7 For the financial year 2018/19 the payment receipts for FPN's was £100,000 which is an increase of £41,000 in comparison to 2017/18.

Formal Notices issued FY 2018/19	Hackney Borough					
	Q1	Q2	Q3	Q4	Mobile	FYT
Highway Obstruction FPN	169	164	139	99	46	617
34(5) Notice Duty of Care	44	40	19	51		154
LBH Waste Contract Details / Section 47						
Notice -Provision of receptacles	39	28	18	20	17	122
Highway Obstruction Advisory	25	26	19	21		91
Section 88 Litter FPN	24	30	21	15	458	548
Intention To Prosecute Letter	13	22	31	11		77
Community Protection Warning	16	24	13	15		68
Invite To Interview (General)	9	20	13	13		55
Section 33za FPN (N2U)	12	9	19	10		50
NON-LBH Waste Contract Details / Section 47						
Notice	16	12	8	10		46
Enforcement Patrol Report	13	8	4	15		40
34(6) FPN- Failure to provide Waste Transfer						
Notes	10	15	3	7		35
Section 33za FPN (SRU) Fly tipping	12	7	5	8	57	89
47ZA FPN for Section 47 Notice	8	10	5	9		32
Highway Obstruction 7 Day Removal Notice	5	6	7	6		24
N2U Community Protection Warning	10	0	1	1		12
ASB CPN Written Warning	0	3	3	3		9
s143 Structure Removal Notice	3	5	0	1		9
ASB CPN FPN	0	5	3	0		8
Prosecution Documents	2	1	4	0		7
Closure Notice	3	2	1	1		7
Fly Posting FPN (without advisory)	1	3	2	0		6
Community Protection Notice	4	2	0	0		6
Closure Order	3	2	1	0		6
Fly Posting FPN	2	3	0	0		5
Section 38 Illegal Street Trading FPN	1	2	0	1	17	21
Unauthorised Marks on the Highway FPN	2	0	0	1		3
Section 88 Urinating FPN	0	0	1	2	233	236
Section 67 Dog Control	0	0	0	0	3	3
Section 108 Notice	2	0	1	0		3
Closure Order Extension	1	1	0	1		3
Vehicles Repairs on Highway FPN	0	1	2	0		3
Community Protection Penalty Notice	0	1	2	0		3
Contraventions Of Street Trading Conditions						
FPN	0	0	0	1		1
ASB CPN Intention to Prosecute	0	0	1	0		1
ASB Warning Notice	0	1	0	0		1
Grand Total	449	453	346	322	831	2401

Formal Notices issued FY 2018/19	Number	% of Total
Highway Obstruction FPN	617	25.7%
Section 88 Litter FPN	548	22.8%
Section 88 Urinating FPN	236	9.8%
34(5) Notice Duty of Care	154	6.4%
LBH Waste Contract Details / Section 47 Notice - Provision of receptacles	122	5.1%
Highway Obstruction Advisory	91	3.8%
Section 33za FPN (SRU) Fly tipping	89	3.7%
Intention To Prosecute Letter	77	3.2%
Community Protection Warning	68	2.8%
Invite To Interview (General)	55	2.3%
Section 33za FPN (N2U)	50	2.1%
NON-LBH Waste Contract Details / Section 47 Notice	46	1.9%
Enforcement Patrol Report	40	1.7%
34(6) FPN- Failure to provide Waste Transfer Notes	35	1.5%
47ZA FPN for Section 47 Notice	32	1.3%
Highway Obstruction 7 Day Removal Notice	24	1.0%
Section 38 Illegal Street Trading FPN	21	0.9%
N2U Community Protection Warning	12	0.5%
ASB CPN Written Warning	9	0.4%
s143 Structure Removal Notice	9	0.4%
ASB CPN FPN	8	0.3%
Prosecution Documents	7	0.3%
Closure Notice	7	0.3%
Fly Posting FPN (without advisory)	6	0.2%
Community Protection Notice	6	0.2%
Closure Order	6	0.2%
Fly Posting FPN	5	0.2%
Unauthorised Marks on the Highway FPN	3	0.1%
Section 67 Dog Control	3	0.1%
Section 108 Notice	3	0.1%
Closure Order Extension	3	0.1%
Vehicles Repairs on Highway FPN	3	0.1%
Community Protection Penalty Notice	3	0.1%
Contraventions Of Street Trading Conditions FPN	1	0.0%
ASB CPN Intention to Prosecute	1	0.0%
ASB Warning Notice	1	0.0%

4.9 Tonnage of Unregulated Waste

4.9.1 This indicator is reported on an annual basis and captures the estimated amount of unregulated waste within the borough. The tonnage of unregulated waste decreased from 4564 tonnes in 2017/18 to 4279 tonnes in 2018/19, which is a decrease of 285 tonnes. As the economy of the Borough grows, particularly the night time economy, regulated (contracted) commercial waste tonnage also increases along with unregulated waste and therefore is a good reflection on the service. The responsibility for reporting this Environmental Services but the work undertaken in relation to environmental enforcement contribute to this by having dedicated Waste Enforcement Officers with a focus on the night time economy and weekends with scheduled and robust monitoring and enforcement in key locations/areas of concern.

4.9.10 The percentage of unregulated waste in 2018/19 was 22.7% as opposed to 23.8% in 2017/18 and 29% in 2016/17. This reflects the work being undertaken by Enforcement Officers in relation to targeting unregulated waste, commercial waste contracts and underlying economic factors.

4.10 Equality Impact Assessment

An Equality Impact Assessment was undertaken for any new policy changes arising from the Enforcement review and the commencement of the Community Safety, Enforcement and Business Regulation Service and the revised Enforcement Policy.

4.11 Sustainability

N/A

4.12 Consultations

N/A

4.13 Risk Assessment

4.13.1 Rate of growth – Business and household growth in the borough has been significant and will continue. Keeping up with this rate of growth is a particular challenge for the service within its current resource provision especially relating to waste management and sustaining local environmental quality. This includes controlling the environmental impacts from businesses such as litter and staining throughout their operating hours and managing appropriate commercial and household waste enforcement. Officers and partners are managing this through measures including more night time weekend activities, improving behaviour of patrons, minimising highway obstructions such as A Boards and ensuring businesses and households have correct arrangements for the waste containment and disposal/recycling.

4.13.2 Administering the enforcement process – Mobile ICT working solutions and business intelligence software are currently being managed through Public Realm ICT delivery programmes. These provide Council services with new

technology that assists in ensuring efficiency and effectiveness of delivery. Environmental Enforcement is part of this programme particularly in relation to the service of Fixed Penalty Notices and reporting routes.

4.13.3 Resource deployment - Pressure to provide a visible presence on-street impacts upon the resources available for high priority case progression/investigation, sustainable problem solving and behaviour change initiatives. Getting the balance right between these is critical for the Council moving forward and the joint working approach currently being developed supports this. Communications both Borough-wide and locally needs to be further utilised alongside physical resources so that together they are directed in a way that maximises the feel of "Presence" whilst ensuring a keen focus on cost and effectiveness. Enforcement currently benefits from good corporate communications support.

4.13.4 The cross cutting enforcement programme picked up on measures to ensure coordinated and accountable processes for cross departmental problem solving. This in turn supports a cross departmental approach to managing problems in localities and neighbourhoods to bring about solutions that are not within the gift of a sole service to resolve. This approach helps address problems associated with the Night Time Economy and Environmental Crime. Partnership Tasking delivers this in part in relation to the crime and anti-social behaviour agenda; however it is not designed to take a holistic approach to problem solving relating to all the matters highlighted.

5. COMMENTS OF THE GROUP DIRECTOR OF FINANCE AND CORPORATE RESOURCES

5.1 This report seeks the Corporate Committee to note the annual performance across the environmental enforcement remit for the 2018/19 financial year.

5.2 The report is retrospective and has no immediate financial implications. The cost of environmental enforcement services is met from the revenue budgets in Community Safety, Enforcement and Business Regulation.

6. COMMENTS OF THE DIRECTOR OF LEGAL AND GOVERNANCE SERVICES

6.1 The legislation quoted within the body of this report is correct. There are no immediate legal implications arising from this report

APPENDICES

None

BACKGROUND PAPERS

None

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