

<b>Living in Hackney Scrutiny Commission</b> <b>15<sup>th</sup> July 2019</b> <b>Item 5 - Housing Services support of resident engagement</b>	Item No <b>5</b>
---	---------------------

### **Outline**

This item will explore the Council's current approach to supporting tenant and leaseholder involvement in the management of their housing, and in empowering these groups to come together to improve quality of life and opportunities on estates.

It will include a discussion on the support provided to the establishment and running of Tenants and Residents Associations and Tenant Management Organisations

Within this, Members wish to explore the value, communication and use of the Community Development Fund (a funding stream supporting community development and engagement activities on estates), information sharing and supporting access to other funding opportunities, and any work to secure the involvement of other council services and partners in relevant activities.

The item has been timed for a point prior to a review of Housing Service's resident engagement function, planned for later in the summer. This is to enable Members to hear about current approaches and – based on this and their experiences in their communities - to give views on the strengths of these and any areas for improvement.

A separate update on the outcomes of this review has been scheduled for the meeting of the 13<sup>th</sup> November.

Guest expected for this item:

- Gilbert Stowe, Divisional Head of Tenant and Leasehold Services

### **Action**

Members are asked to review the paper enclosed (pages 3-8), in advance of the meeting. They are invited to ask questions of Officers around the current approach to supporting resident involvement and the plans for a review, and to suggest any aspects for change.