

Scrutiny Panel 9th October 2018 Item 8 – Council’s Approach to Consultation	Item No 8
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OUTLINE

The Scrutiny Panel’s remit includes oversight of the Council’s Consultation Process. The Chair requested for the Consultation and Engagement Manager to answer the following:

- 1. How the council consults and when is there a legal obligation for a formal consultation?*
- 2. What is the average response rate for consultations, who responds and what are the equality issues?*
- 3. What is the cost for consultations and what tools do we use?*
- 4. How does the E-panel fit in? How does it influence decisions and how transparent is it?*
- 5. Please provide examples of recent big consultations that has gone well and ones that haven't. Please can you advise why for each example?*
- 6. How does Scrutiny and ward forums fit into the picture?*
- 7. How does the Council's consultation process marry up with public expectations and can we close the gap? Will we ever be able to?*

Attached please find:

- a) Report from the Consultation Team
- b) Consultation Principles – Code of Good Practice published by Cabinet Office (April 2012)
- c) LBH Consultation Guide

Attending for this item will be:

Tim Shields, Chief Executive

Polly Cziok, Director of Communications, Culture and Engagement

Florence Obinna, Consultation and Engagement Manager

ACTION

Members are asked to give consideration to the reports.