



Update from East London Health & Care Partnership to Hackney Health and Wellbeing Board June 2018

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East London Health & Care Partnership Update – June 2018

Introduction

Report

The East London Health and Care Partnership (ELHCP) brings together the 12 local NHS organisations (commissioners and providers) and eight local councils to improve health and care services and outcomes. It takes the lead around the NEL Sustainability and Transformation Plan (STP).

This is an update on the activities of the Partnership:

- the proposed changes to the governance arrangements to enhance the effectiveness of the ELHCP and ensure it can drive the changes required to improve services and health outcomes
- the latest summary of progress on the main transformation programmes delivered through the ELHCP
- the review of ELHCP organisational development
- the main communication and engagement developments in the last quarter.

ELHCP Governance

The ELHCP has been operating for over 12 months bringing together commissioners, providers and other partners including local councils and the voluntary and community sector. Although the Partnership is not a statutory body and does not have any formal decision making power, it is timely to review the ELHCP governance in light of the arrangements across east London, namely the establishment of the NEL Commissioning Alliance and the appointment of a Single Accountable Officer.

In January both the ELHCP Board and Executive agreed to:

- strengthen the Partnership Executive so that it meets monthly and is comprised of the Chief Executives and other senior leaders from across NEL including all major providers, CCGs, primary care, local councils and the Clinical Senate. The CCGs are represented on the Executive through the Single Accountable Officer and the NELCA Chair of Chairs (Dr Anwar Khan)
- change the Board to an NEL Assembly that meets every three months with a range of stakeholders. This will take a themed approach to each meeting with an overall focus on health and wellbeing, prevention and self-care. It will provide strategic advice to the Executive as it looks to deliver the key ambitions and transformation set out in the STP
- use each of the integrated care systems as the main building block for driving delivery forward. NEL will focus on the key enablers – workforce, estates and digital

- focus on further work around prevention and demand management working with our local authority colleagues to ensure we get it right for north east London.

Further work was requested to define more closely the links between the ELHCP Executive and the three System Delivery Boards established to deliver the local integrated care partnerships and around the relationship and reporting to regulators (assurance). The ELHCP has also started a review of the current NEL Sustainability and Transformation Plan. This is to take account of the updates to the Five Year Forward View, the latest Planning Guidance issued by NHS England and the formation of the NEL Commissioning Alliance. This will set out the key decisions and deliverables for 2018/19.

We will be holding our first Assembly in September or October which will be themed around the STP priorities. The plan is to involve a wide range of stakeholders including patient groups such as Healthwatch and the community and voluntary sector.

Delivery of the NEL Sustainability and Transformation Plan

The ELHCP drives the transformation programmes within the NEL Sustainability and Transformation Plan.

Key progress areas to note are:

- Mental Health: Successful bid for Perinatal Mental Health services which will enable 30,000 women a year to access appropriate specialist treatment and support
- Primary Care: Online consultations were available across five CCG areas by the end of March following a procurement exercise. All of north east London will be covered for primary care online consultations for 2018/19
- Medicines Optimisation: Following a review by all NEL CCGs of the 18 NHS England recommendations of low value drugs to be stopped, this was implemented as of April 2018
- End of Life Care: A proposal was taken to the Executive for a decision to develop End of Life Care as a workstream. The proposal was approved The first formal meeting of the Task and Finish Group took place 6 June to scope out key deliverables, timelines and priorities
- Maternity: Recruitment and retention campaign launched at the end of May. The campaign aims to encourage new qualified and existing midwives to come and work in east London. It is being supported by all three acute Trusts – Homerton, Barts and Barking Havering and Redbridge Hospitals
- Outpatients: Outpatients transformation has been identified as a priority for the Partnership. The Clinical Senate is leading a review of outpatients across NEL which aims to improve the processes and communication between primary, secondary and community care.

The NEL JSNA/health profile has been refreshed to inform the NEL business plan.

Organisational Development

Alongside the refresh of the Sustainability and Transformation Plan, a review of the ELHCP organisational development strategy and plan is underway. It will build on the early successes of the programme in securing support from Staff College to support

medicines optimisation, end of life care and diabetes work and with the Dartmouth Institute to support Integrated Care Partnerships. This will be integrated into the enabler workstream around workforce and seek to link together the organisational development needed to deliver the STP priorities in 18/19 and beyond.

Communications and Engagement

The ELHCP undertakes communication and engagement across NEL on some areas of the STP. In the last quarter, the Partnership's external website www.eastlondonhnp.nhs.uk has been rebuilt with an improved structure to bring it in line with industry standards. One of the site's new features is a section devoted to health and care workforce recruitment and retention. This is work in progress but a preview is available at <http://elhpcareers.speedwaystaging.co.uk/>.

The communications team supported the maternity workstream with a staff recruitment and retention campaign, which launched on 29 May. The campaign will have two target audiences: people looking for a career and those already working here that we want to retain. A creative treatment was developed for the campaign, enlisting the help of maternity staff to generate ideas, key messages and to also front it. A preview of some of the video material is available to view: <https://youtu.be/CUQ6qtIN1ts>

We held a very successful second meeting with Community and Voluntary Sector (CVS) colleagues at the end of March. This was a follow-up to a meeting held earlier in the year, where we collectively identified STP work stream areas that the CVS could support. This was taken a step further and they have been linked in with the work stream leads for Mental Health, Cancer and Digital.

More than 70 health and care professionals from across east London attended the ELHCP 'Let's Get Digital' conference in February. The aim of the event was to give delegates an opportunity to find out how the digital agenda is progressing and future opportunities to align our digital offer across the whole of east London.

The event focused on four key themes:

1. Shared patient records
2. Patient engagement
3. Population health analytics
4. Assistive technology such as Telehealth

Keynote speakers included the head of Barclays Bank's Digital Eagles programme who spoke about how they have encouraged more people, especially older people, to use the internet and online services.

A video from the event is available to view: <https://youtu.be/uNa2sYE8OYw>

An NEL Citizens' Panel is being established to gather the views of patients and the wider community in shaping and driving decisions about health and care services. Discussions are currently taking place with local authority and provider colleagues to identify any alignment with the work that they are doing.