

Scrutiny Panel 7 th February 2018 Hackney Council Housing Repairs Service	Item No 6
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Outline

Housing Repairs

At the last Scrutiny Panel meeting Members asked for a briefing on the issue of Housing Repairs. Members submitted a request for information covering the following:

1. Information about the Council's action plan to improve the whole system of the housing repairs service from the first point of call to the feedback request?
2. If the Council has identified any areas of best practice in other local authorities or RSLs they can learn from to help advance the progress of improvement for the repairs service?

Action

The Commission is requested to note the presentation and ask questions.