

Scrutiny Panel 23 rd October 2017 ICT Update	Item No 5
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Outline

Update on ICT systems and the strategic direction of ICT for the Council.

Questions submitted in advance of the meeting enquired about:

- The ICT vision for the Council
- Innovative and progressive ICT solutions
- User led surveys and user feedback
- Update on CRM.

The report attached outlines the Council's strategic direction for ICT and digital services.

Invited guest

Director of ICT, Rob Miller

Action

The Commission is requested to note the report and ask questions.