

Governance and Resources Scrutiny Commission

Item No

11th November 2015

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Delivering Public Services – Whole Place, Whole System Approach

Outline

The Governance and Resources Scrutiny Commission embarked on a review looking at total public spend in the Borough - covering statutory public sector providers, voluntary sector and private sector – and how the Council and local partners can reconfigure services to meet demand with less resources.

This report is intended to help the London Borough of Hackney deal with two fundamental challenges: first, big cuts in public expenditure and second more complex social challenges that require a very different approach from the council, other public agencies and the wider community.

The Commission spoke to a wide range of experts on public service reform and looked at a range of different examples of 'whole place' approaches to change. We spoke to John Atkinson, Sue Goss, (previous leaders of Total Place programme) Early Intervention Foundation, LankellyChase Foundation, London Borough of Lambeth, and went on a site visit to London Borough of Lewisham to view their Community Budget pilot in operation.

This review drew on evidence from previous scrutiny reviews 'Tackling worklessness'; 'Impact of welfare reform and housing benefit'; and more recently Anxiety and Depression in working age adults; and programmes such as Total Place, Troubled Families and Community Budgets. This review will feed into the Council's cross cutting work programme on Employment and Opportunities.

Action

The Commission is asked to agree the draft report.