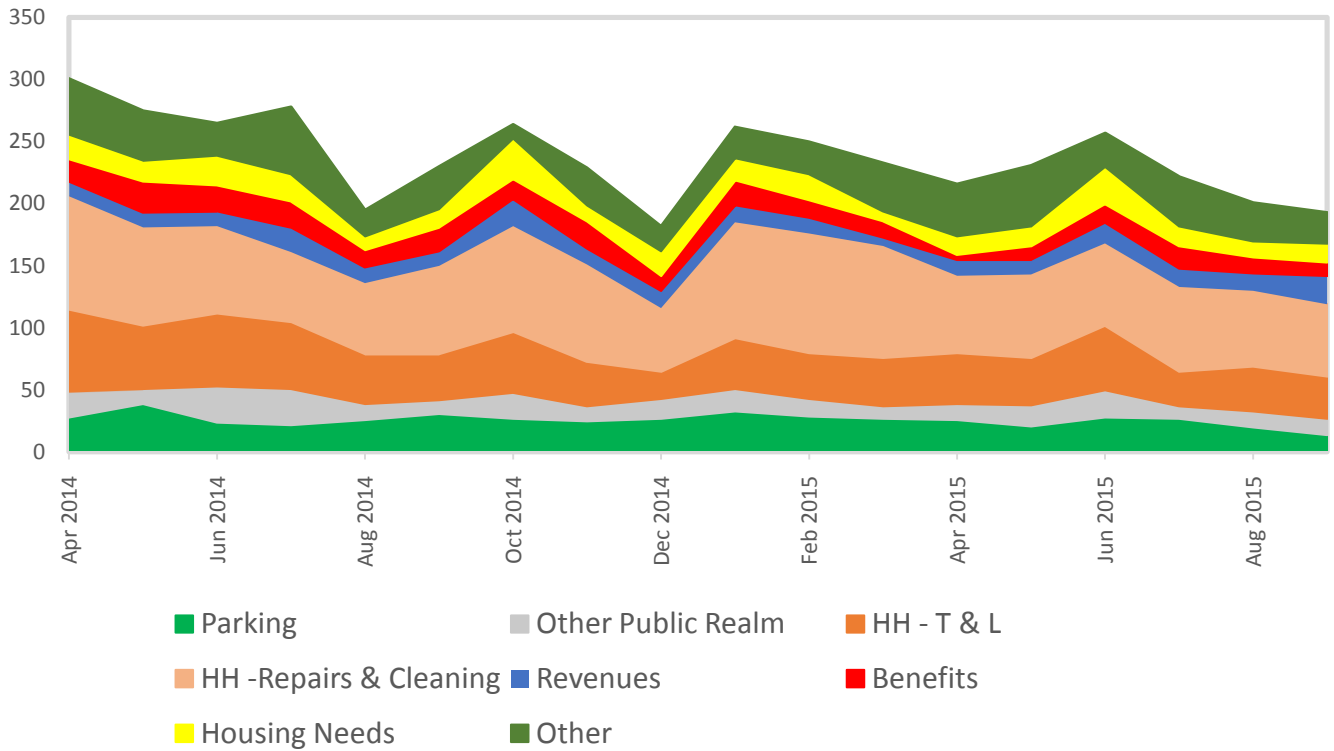


Resolution Stage Complaints by Service - 18 months to September 2015



Month	Parking	Other Public Realm	HH - Repairs & Cleaning	HH - T & L	Revenues	Benefits	Housing Needs	Other	Total Council
Apr 2014	28	21	91	66	12	18	20	45	256
May 2014	39	12	79	51	12	25	17	40	235
Jun 2014	24	29	70	59	12	21	24	26	239
Jul 2014	22	29	56	54	20	21	22	54	224
Aug 2014	26	13	57	40	13	14	11	21	174
Sep 2014	31	11	71	37	12	19	15	34	196
Oct 2014	27	21	85	49	22	16	33	11	253
Nov 2014	25	12	78	36	13	22	13	30	199
Dec 2014	27	16	51	22	14	12	20	20	162
Jan 2015	33	18	93	41	14	20	18	25	237
Feb 2015	29	14	96	37	13	14	21	26	224
Mar 2015	27	10	90	39	7	13	8	39	194
Apr 2015	26	13	62	41	13	4	15	42	174
May 2015	21	17	67	38	12	11	16	49	182
Jun 2015	28	22	66	52	17	15	30	27	230
Jul 2015	27	10	68	28	15	18	16	40	182
Aug 2015	20	13	61	36	14	13	13	31	170
Sep 2015	14	13	58	34	23	11	15	25	168